

Don't let your hard earned
money blow away...

We can help you save up to
30% more policies with our
Early Warning System.

www.legalandgeneral-retention.com

The Early Warning System

Save missed premiums

We recognise how easily clients can be lost through simple administrative errors or by you not being informed of a change in bank details. This could be due to bounced or cancelled direct debit, or where the policy has been lapsed and in some circumstances where the policy is cancelled from outset. The Early Warning System (EWS), will help solve this problem for you.

The Early Warning System

- Provides you with an easy opportunity to save commission.
- Tells you of potential client, policy and commission losses and gives you requirements to reinstate the policy.
- Email notifications up to 3 times a week and within 72 hours of policies in danger of lapsing.
- Secure online access with 4 weeks data always on view.
- Downloads reports into Excel or database.

Benefits to you

- The ability to provide a more effective service to your clients.
- Greater client retention rates.
- Helps you retain commission.
- Provides an opportunity to have a financial review with your client.
- You ensure you fulfil your TCF obligations to help your clients be protected.

Benefits to your clients

- They will keep the cover they need.
- Confidence their protection cover will not lapse by accident.
- The existing policy is maintained, therefore reducing time, and money is not spent setting up new policies.
- A more personalised, enhanced service from you.

If you are not already using the EWS system please go to our website www.legalandgeneral-retention.com. Here you will find information to register and use the system. Alternatively, contact the Protection Sales Team on **0845 2730010**.

Fast track reinstatement

At any time in the policy you or your client can change direct debit details, reset the existing direct debit or change the direct debit date. Our service reinstatement team will need to confirm security information such as client's name and personal details, client's account details, your business name and agency number.

Life Premium Collections – **0370 333 3698**

Visit our website www.legalandgeneral-retention.com

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